



PHYSICIANS' CARE
network

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Dear PCN Provider,

Thank you for your continued support of Physicians' Care Network (PCN). You are receiving this memo because you elected to participate in PCN's contract with Physicians United Plan (PUP). Your participation and support has allowed PUP to be at the top of the Medicare HMO growth charts for the second straight year.

An important change relative to PUP has occurred in Marion County of which you should be aware. After careful and diligent consideration, PUP made the decision to terminate relationships with approximately 25 physicians (approximately 20 of which are PCPs) in Marion County. The effective date of these terminations is April 1, 2009. Notifications to both affected PUP members and affected physicians were distributed the first week of February. While PCN is a large part of PUP's provider network, federal law specifies that the health plan has the final say regarding the panel of physicians who provide care to the health plan's members and we recognize PUP's right to make such decisions.

Please know that the timing of this change was made with the best interest of PUP members in mind. The affected members have through the end of the Open Enrollment Period (OEP) to evaluate their options and can generally choose to either remain with PUP and establish a relationship with another PCP or maintain their relationship with their current PCP and select another health plan.

PUP indicates there will no further changes to the provider network in 2009 and assures us that they recognize the value of a partnership with PCPs to bring PUP's Medicare Advantage products to Marion County seniors.

If you have questions about this communication or wish to discuss this change, please contact our office.

Thank you for your ongoing support of Physicians' Care Network
Kim
Kimberly Kauffman
Executive Director